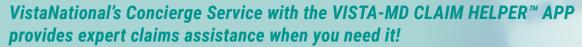
# DID YOU KNOW YOU HAVE A CONCIERGE SERVICE TO HELP WITH YOUR INSURANCE CLAIMS?





VistaNational Insurance Group provides the ultimate convenience as a value-add to those having group benefits with Vista. Our Concierge Service can help you resolve medical, dental, disability, vision or other benefit claim issues. One call and Vista is on the case, investigating your claim, managing benefits, preparing paperwork, and advocating on your behalf to get resolution.

## Call Vista When You Have A Claim Issue

We'll Help You Get Resolution

### **Our Concierge Service will:**

- Break through bureaucracy
- Advocate for you on claims issues
- Act as your personal concierge

Why Spend Time On The Phone, On Hold, Tracking Down Information, Doing Paperwork... Vista's Concierge Service Does It For You!

# **VISTA-MD CLAIM HELPER™ APP**

**Fast And Easy Mobile Access** 

VistaNational offers the VISTA-MD CLAIM HELPER™ APP to make contacting our Concierge Service fast and easy. Now you can start getting help with your insurance claims in minutes with convenient mobile access!



### **How It Works**

Vista-MD Claim Helper is easy:



- **II** Download the *free* Vista-MD Claim Helper app from the Apple® iOS or Android™ app store
- 2 Create an account
- 3 Provide a brief description of the claim issue
- **4** Take a picture of the claim document(s) using the app
- **5** Submit your claim request securely
- 6 Await one of our representatives to call you within 48 business hours

Once submitted, the Vista Concierge Service team is on the case, dealing with carrier claims, preparing any required paperwork and actively advocating resolution.

